



# Access and manage all of your business operation functions from anywhere in one easy to use environment

- ◆ Boost Donor Engagement and Retention through analysis of their journey with you
- ◆ Improve Client experience, managing and tracking through dedicted workflows
- ◆ Increase Volunteer response and conversion through active management

## PENTAGON BUSINESS SUPPORT SOFTWARE

“Pentagon delivered a platform that revolutionized our organization, enabling us to make informed, data driven decisions at all levels of our business”

DEIRDRE FALVEY

Acting Client Engagement & Services Manager  
IRISH GUIDE DOGS FOR THE BLIND



Autism  
Assistance  
Dogs  
Ireland



Irish  
Guide  
Dogs  
for the blind

### Contact Management and Segmentation

Easily manage all your contact data and segment your base for slice and dice analysis.

### Fundraising

Track Fundraising activity and return. Automated receipting and communications.

### Event Management

Manage your event volunteers, communications and tasks. Record receipts and purchases, stock and expenses for high level project costing.

### Communications

Support your engagement strategy using custom templates for individual or bulk communications, one off or automated.

### Sales and Ecommerce

Link to your online sales platform for sales receipts, ordering, packaging and fulfilment.

### Customizable Workflow Management

Mirror any business process in a workflow to record Standard Operating Procedures and auditable journeys for dogs or clients, employees or volunteers.

### Success Management

Measure and optimise engagement. Generate Success Dashboards.

### Website Integration

Web integrations allow seamless flow back into business processes on the platform.

### Project Management

Effectively manage participants, timelines, tasks and costs.

### Purchasing

Control and approve purchasing for your events/projects/campaigns.

### Inventory Management

Track and manage inventory for dog and fundraising related activities.

### Secure Cloud Based Technology

Forget the headache of hardware management, just log in from anywhere to access your business management suite with two factor authentication.

CALL OR EMAIL US TO  
DISCUSS HOW WE CAN  
HELP YOUR BUSINESS

+353 86 8065968 [sales@pentagoncomputers.com](mailto:sales@pentagoncomputers.com)

[www.pentagoncomputers.com](http://www.pentagoncomputers.com)



# Pentagon Dog Supply Software

Manage your Service Dog supply organization collaboratively, efficiently and effectively from anywhere, on our platform

Used in Ireland by:



[www.autismassistance dogsireland.ie](http://www.autismassistance dogsireland.ie)



**Irish Guide Dogs**  
for the blind

[www.irishguidedogsfortheblind.ie](http://www.irishguidedogsfortheblind.ie)

## PRODUCT FEATURES

### Medical and Health, Behaviour and Breeding Records

Record key medical and health related data against the dog / animal record including vaccinations, grooming, feeding, weight etc.

### Vet Portal

Enter vet visit data direct to the system using our Vet Portal

### Aftercare Planning

Track aftercare visits and plan for upcoming aftercare requirements

### Instructor Training and Certification

Easily manage your Instructor Certification process

### Puppy Raising Management

Track puppy raiser activity and success rates as well as improving communication and follow-up with your valued volunteers

### Service Enquiry Management and Pipeline Planning

Record and report on all service enquiries, track conversion rates and capacity to allow you plan your production rates.

### Dog Training Workflows

Standardize your dog training workflows for consistent results and easily recall historic details to focus on continuous improvement. Enables you to record all assessment and even walk data.

Call or email us to discuss how we can help your business

☎ +353 86 8065968 ✉ [sales@pentagoncomputers.com](mailto:sales@pentagoncomputers.com) 🌐 [www.pentagoncomputers.com](http://www.pentagoncomputers.com)